THE CLAREMONT COLLEGES
SERVICES
STUDENT HEALTH SERVICES

Relation
EDUCATION SOLUTIONS
Plan Administered By Relation Insurance Services

Healthcare while away from The Claremont Colleges

Your health and peace of mind are behind everything we do. That's why we have extra benefits to help you during the novel coronavirus, or COVID-19, pandemic. Please check the extra benefits webpage periodically for any additional COVID-19 updates.

We are also providing the steps below for accessing care while you are away from your University:

- Given the COVID-19 pandemic, The Claremont Colleges and Aetna have decided to **waive the referral requirement** until **May 15, 2020***. This means that you can visit in-network providers without needing to first obtain a referral from Student Health Services (SHS). **Note:** SHS is still open for students who need care.

- **In-network providers** – In order to receive the best benefit coverage, you should visit an in-network provider. **You can find in-network providers at www.aetnastudenthealth.com.**

- **Consider visiting a MinuteClinic®** or other in-network quick-care walk-in providers while you are away from campus. **You can find in-network providers at www.aetnastudenthealth.com**, under the Walk-in Clinics category.

- **Telemedicine providers** – Aetna is **waiving copays for all telemedicine visits for the next 90 days, until June 4, 2020**. Coronaviruses are spread from an infected person to others through the air by coughing and sneezing, as well as through close personal contact, such as touching or shaking hands. Costs will be waived for all telemedicine visits through:

  - Teladoc through the Aetna Health app. You can also be seen by a Teladoc provider by visiting the Teladoc webpage.

    You will need to setup an account if it is your first time using Teladoc. After that, you will be able to schedule a visit. **Teladoc provides general medical, behavioral health and dermatology services.**

  - In-network providers who deliver virtual care, such as live video-conferencing.

- Aetna is **waiving copays for COVID-19 testing. You'll have $0 copays for any diagnostic testing related to COVID-19****. If you meet the Centers for Disease Control and Prevention (CDC) guidelines for testing, and it's requested by your doctor, we'll waive the cost for testing. You can find additional COVID-19 information on this webpage.

  It is important to note that Aetna is **waiving COVID-19 testing for in-network AND out-of-network providers during this time**. Normally, the health plan only covers services received at in-network providers offices.

If you have any questions or concerns, please call Aetna Student Health at (877) 480-4161 or visit our website for more information and policy details. You can reach SHS by calling (909) 621-8222.

---

*   Waiver of the referral requirement may be extended. Please check-in with Aetna Student Health or SHS if you are concerned about the referral requirement after May 15, 2020.

** There may be other costs associated with your visit.

Serving: Pomona College 1887 • Scripps College 1926 • Claremont McKenna College 1946 • Harvey Mudd College 1955 • Pitzer College 1963

101 South Mills Ave., Claremont, CA 91711   •   (909) 621-8151 / (909) 607-7353 F